NMJC REFERRAL GUIDE

| | Campus Safety | Student Code of Conduct | CARE Team | Student Resources | Counseling/Accommodations |
|------|--|--|--|---|--|
| WHAT | Emergency Situations Immediate safety concerns, or violations of the law. | Significant Disruption Behavior that appears to have violated the Student Code of Conduct. | Potential Threats Violence or concerns that are not manageable. | Outreach & Resources Academic coaching, tutoring, food pantry, clothes assistance, internal and external resources. | Mental Health Issues Anger, outbursts, personal problems, crisis intervention, substance abuse, hygiene, etc. Accommodations or Access questions for students with a disability. |
| WHO | Any individual or group Student, faculty, staff, parent, former student, visitor, etc. | Students | Current or former students, visitor or parent | Students | Students |
| WHEN | Immediately Especially when safety is in question. | Timely Manner Preferably the day of the incident. | Timely Manner Preferably the day of the incident. | Timely Manner To get students directed to departments that can help. | As Soon As Possible To get students directed to departments that can help. |
| WHY | Immediate Threats And/or for support while you intervene/confront. | Formal Action Action by the College is warranted and will be documented and investigated | Situation Awareness The CARE team can gather information, assess, and act if warranted. | Collaboration Work in conjunction with Academic Coaches, faculty / staff, and students to develop a plan of action and croate documentation | Support, intervention and awareness |
| ALSO | Other Services: Orders of protection, filing a report, or safety escorts. | Academic Dishonesty: Academic Deans 575.492.2646 / 575.492.2841 Title IX: Title IX Coordinator 575.631.6999 Dean of Students | Centralized Tracking Track incidents with same individual across departments, report how the situation was addressed, and case monitoring. | create documentation. Intervention Detect problems or barriers early and get students resources either internally or externally to address specific needs to be successful. Help Desk | Resources Information and referral Campus & Community Services; availability of service and funding. 24/7 Mental Health Counseling -Timely Care |
| HOW | Safety 575.492.2530 Immediate Assistance: | 575.492.2575 575.390.9430 (cell) Website Reporting: | 575.492.2575 575.390.9430 (cell) Website Reporting: | 575.492.2577 asknmjc@nmjc.edu Website Reporting: . https://www.nmjc.edu/ | Counseling & Accommodations 575.492.2576 |
| | 575.399.2033 Website Reporting: <u>https://www.nmjc.edu/</u> <u>current_student/campus_</u> <u>safety/index.aspx</u> | https://www.nmjc.edu/ current_student/campus_ safety/index.aspx | https://www.nmjc.edu/ current_student/campus_ safety/index.aspx | resource_service/ academic_success/ index.aspx https://www.nmjc.edu/ resource_service/ thunderbird_pantry/ index.aspx | Website Reporting: https://www.nmjc.edu/ resource_service/ personal_counseling/ index.aspx |